



General Ridership Guidelines



- Timeliness:** Be on time for your pick-up. Transit vehicles cannot wait for passengers.
- Smoking:** Smoking is not allowed in the transit vehicles.
- Cleanliness:** Clean up after yourself. This can make the travel experience better for you and your fellow riders.
- Courtesy:** Be courteous and respectful to other riders and drivers at all times.
- Cell Phones:** As a courtesy to other riders, please set cell phones to vibrate or to ring quietly. Please limit the length of your calls and keep your voice as low as possible.
- Conversations:** When talking with other riders on the bus, please keep your voice low to avoid disturbing other passengers.
- Carry-on Items/Packages:** Please store all carry-on items in provided storage areas, on the floor by your feet, or hold them. Carry-on items should not be stored in aisles, and drivers can refuse service to riders whose carry-on items may pose a hazard to or inconvenience for other riders.
- Boarding:** If boarding a bus with several other riders, please form an orderly line that does not block vehicle access.
- Bus Exiting:** If there are standing passengers on a bus, they should exit first, followed by seated passengers from the front of the bus to the back of the bus.
- Waiting at park and ride lots:** If waiting in your car at a park and ride lot, please turn off your vehicle's headlights as they can be blinding to other riders in the lot.
- Beverages on Buses:** Please transport your beverage in a sturdy container with a secure lid.

Continual violation of any of these rules shall be sufficient cause for denying the offender access to the BlueXpress Bus or Shakopee Transit Services.

